

HAVE YOUR SAY

about

Children and Young People Occupational Therapy Services *in North East Lincolnshire*

In North East Lincolnshire we are committed to improving access to Occupational Therapy Service for children and young people. To help us do this we are keen to hear the view of families, children and young people using the service. What is your experience? What is working well? What can be improved?

Occupational therapy aims to support children and young people to meet their daily physical, sensory, learning and self-care needs. Their aim is to help improve ability to live as independently as possible so that the young person can participate in the activities that are important to them. Occupational Therapists do this by identifying challenges in their everyday lives. We want to ensure the right support and services are in place to help understand, manage, reduce or resolve symptoms where possible.

We realise the Coronavirus restrictions have changed the way children and young people access services. We are keen to understand your experience from before, during and after the coronavirus pandemic. We know that listening to the views and experiences of children and their families helps us to do this and therefore, we would love to hear from you.

Sharing your views can be done in a number of ways, completing a survey via a weblink, QR code, post or over the telephone. The survey has 21 questions and should take about 15 minutes to complete. Responses are anonymous and the closing date is Wednesday, 21 April 2021. You can also call and discuss your experience or become a member of a Service User Focus Group. Please see below for further details:

The survey is available by:

Digital web link

<https://nelotsurvey.questionpro.eu> OR **QR Code**



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NHS NORTH EAST LINCOLNSHIRE CCG

Telephone

If you would like to complete the survey over the phone, please contact the CCG's engagement team on 0300 3000 567 (calls are charged at a local rate). A convenient time will be arranged for Donna Redhead, Service Manager, NELCCG to call you back.

**Other ways to share
your views**

We know that completing surveys is not everyone's favourite way to share their views so if you would prefer to tell us about your experiences over the phone or join a **Service User Focus Group** please contact the CCG's engagement team on 0300 3000 567 (calls are charged at a local rate) or you can email at: A convenient time will be arranged for Donna Redhead, Service Manager, NELCCG to call you back.