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Dear Parents/Carers

Changes to Parent Communication and Online Payments

We are excited to announce that we will be changing the way we communicate with you in the near future. In line with other Wellspring Academies we will be moving from SCOPay and the Teachers to Parents texting service to Arbor.

Adopting Arbor will allow us to communicate with you more efficiently and bring all core school data and workflows into one system. The Parent Portal and Parent App let parents register their child for a club or trip, book parents evening slots, and manage payments all from their phone or computer.

We are really looking forward to getting started with Arbor and invite all our parents to familiarise themselves using the link below.

[Getting started - Log into the Parent Portal and the Parent App](#)

Arbor also offers access to many training resources which are completely free for you to make the most of! These can all be found [here](#).

We will send further communication on the parental app and how to register within the next couple of weeks, please look out for this information and register your child when prompted. Since introducing online payments a few years back its been very popular and is used by 100% of parents / carers, which is fantastic!

We hope you are looking forward to using this new feature as much as we are! If you are having trouble with registering or using the new system then please just contact the office and we can support you with the transition. Please ensure we have your up to date email information.

If you have any queries please contact Dawn King the school business manager or email office@stanfordschool.co.uk.

Yours faithfully

Mrs L Hackfath
Head Teacher

